

WARRANTY

At Niagara Prosthetics & Orthotics we do our best to ensure YOUR devices are of the highest quality, well fitting, and durable. To help ensure this we warrant, from the date of final fit:

- Custom made devices, under normal usage, against defect for 6 months (2 months for Paediatric devices).
- Satisfactory fit and function for 3 months (1 month for Paediatric devices), excepting significant changes in weight.

We will also support manufacturer's warranties to componentry; however the cost of shipping and/or related labour will be the responsibility of the client.

Soft supports, premade devices, shoes, cosmetic elements, and consumables are not covered by any warranty except those provided by the original manufacturer.

The Ministry of Health (ADP) does not contribute to the costs of repairs under any circumstances.

To maximize the success and longevity of YOUR device(s), please notify us immediately of any problems, visit us annually for maintenance, and do not attempt to modify device(s) yourself.